



IFW 3629

PATENT
Customer No. 22,852
Attorney Docket No. 06502.0383-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Lewis CURTIS et al.)	Group Art Unit: 3629
)	
Application No.: 10/021,084)	Examiner: THAI, Cang G.
)	
Filed: December 19, 2001)	Confirmation No.: 8738
)	
For: SYSTEMS AND METHODS FOR)	
PROVIDING A CUSTOMER)	
RELATIONSHIP MANAGEMENT)	
ARCHITECTURE)	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

In reply to the Office Action mailed January 9, 2006, the period for response to which extends to April 10, 2006 (April 9, 2006 being a Sunday), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.